

## Boulder Community Assessment Phone Survey, 2017

### Question Hello

Hello, my name is First Name. I'm calling on behalf of the City of Boulder and I'm not selling anything. The City is conducting a survey on safety and inclusivity in the Boulder community.

Do you live in the City of Boulder?

1. (Yes)
2. (No)

Logic Instructions (all):

skp HELlo2 1

skp NotPrHH 2

### Question Hello2

Your phone number was randomly chosen to be included in this study. The information provided will be used to inform the City on actionable recommendations to promote public safety and inclusivity. The interview takes only 10-15 minutes and your responses are very important.

May I continue?

1. (Yes)
2. (No)

Logic Instructions (all):

skp Askcell 1

skp NO 2

### Question AskCell

I need to ask. Have I reached you on a cell phone?

1. (Yes)
2. (No)

skp ycell 1  
skp screen1 2

#### Question YCell

I'm not allowed to interview you if you're driving, and I don't want to use your minutes. May I keep going, or should I call back at another time?

If not now: What would be a good time to call back?

1. (OK to keep going)
2. (Not now, call at another time)
3. (Refusal/Hang up/Termination)

Logic Instructions (all):

#### Question Screen1

Just to confirm, this is a private residence in Boulder?

1. (Yes)
2. (No)
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Logic Instructions (all):

skp Yes 1  
skp NotPrHH

## Question Consent

Your responses are confidential with information reported only in summary form. You don't have to answer any question you don't want to, and you can end the interview at any time. If you have questions about this survey, I will provide you with a telephone number for you to call to get more information. If you have questions about your rights as a research subject you can call the University of Wyoming Institutional Review Board and I can provide that number.

May I continue?

If needed: The survey is sponsored by the City of Boulder.

For more information about the survey, contact Sarah Covington (800) 306-6223.

You can contact the University of Wyoming IRB administrator at (307)766-5320.

1. Yes
2. No

## Question Intro

While this survey is sponsored by the City of Boulder, suggestions you provide do not have to be limited to actions specific to the city government. We invite you to share feedback on other entities within the city such as commercial and retail businesses, the University of Colorado Boulder, non-profits and services offered by the private sector.

We are aware that for some people, the recent experiences in the national context have created new and important experiences of safety, inclusivity or lack-there-of. For the purposes of this survey however, please keep in mind that what we are trying to understand are your experiences in Boulder and ask that you answer the questions below with that in mind.

(Press any key to continue)

#### Question Q2

In general, how safe or unsafe do you feel in the Boulder community?  
Would you say you feel...

1. Very safe
2. Somewhat safe
3. Somewhat unsafe
4. Very unsafe
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

#### Question Q3a

Have you ever felt UNSAFE in the Boulder community IN THE PAST YEAR?

1. (Yes)
2. (No)
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Logic Instructions (all):  
IF (ans>1) skip Q4

#### Question Q3b

And what do you think explains why you felt unsafe? Is it because of who you are, or people think you are, with regard to any of the following?  
Please tell me 'yes' or 'no' for each...

Read response choices 1-11 one at a time. Check for every 'yes'

01. Your age
02. Your race and/or ethnicity
03. Your sex or gender identity
04. Your sexual orientation
05. Your documentation status
06. Your socioeconomic status
07. Your housing status
08. Your health or physical issue
09. Your religion
10. Your political views
11. Other:
12. (None of the above)
13. (Don't know/Not sure)
14. (No Answer/Refused)

#### Question Q3c

Did you feel unsafe in any of the following places?  
Please tell me 'yes' or 'no' for each...

Read response choices 1-11 one at a time. Check for every 'yes'

01. Downtown Boulder
02. 29th Street Mall
03. University Hill
04. Main Boulder Public Library area
05. Your neighborhood
06. Your child's school
07. Your workplace
08. University of Colorado Boulder
09. Public spaces (such as City parks, multi-use paths)
10. Public transportation
11. Other:
12. (None of the above)
13. (Don't know/Not sure)
14. (No Answer/Refused)

#### Question Q3d

Now think about the incident that affected you the most and please briefly describe where it occurred and why you felt unsafe.

Enter: "Refused" or "Don't know" if applicable.

Text:

#### Question Q4

In your opinion, what are the top 3 public safety issues the Boulder community should address?

I'm going to read you a list, when I'm done, please tell me the top 3 public safety issues.

Read all items and let respondent select three.

01. Public intoxication
02. Property damage or vandalism
03. Theft
04. Insufficient lighting
05. Transportation safety
06. Verbal harassment
07. Physical harassment, violence, or assault
08. Sexual harassment, violence, or assault
09. Other
10. (None of the above)
11. (Don't know/Not sure)
12. (No Answer/Refused)

#### Question Q5

Please briefly describe any suggestions you may have to make the Boulder community a safer place:

Enter: "None" or "Refused" or "Don't know" if applicable.

Text:

#### Question Intro2

The next questions ask about how welcome you feel in various parts of the Boulder community. By "welcome" we mean how accepted, respected, and valued you feel during interactions in the community.

#### Question Q6

In general, how welcome, or unwelcome do you feel in the Boulder community?

Would you say...

1. Very unwelcome
2. Somewhat unwelcome
3. Neither welcomed nor unwelcome
4. Somewhat welcome
5. Very welcome
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q7a

Have you ever felt UNWELCOME in the city of Boulder in the past year?

1. (Yes)
2. (No)
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Logic Instructions (all):

IF (ans>1) skip Q8a

Question Q7b

And what do you think explains why you felt UNWELCOME? Is it because of who you are, or people think you are, with regard to any of the following?  
Please tell me 'yes' or 'no' for each...

Read response choices 1-11 one at a time. Check for every 'yes'

01. Your age
02. Your race and/or ethnicity
03. Your sex or gender identity
04. Your sexual orientation
05. Your documentation status
06. Your socioeconomic status
07. Your housing status
08. Your health or physical issue
09. Your religion
10. Your political views
11. Other:
12. (None of the above)
13. (Don't know/Not sure)
14. (No Answer/Refused)



Question Q7c

Did you feel unwelcome in any of the following places?  
Please tell me 'yes' or 'no' for each...

Read response choices 1-12 one at a time. Check for every 'yes'

01. Restaurants
02. Stores
03. City council meetings
04. Your neighborhood
05. Your child's school
06. Your workplace
07. University of Colorado Boulder
08. Government buildings
09. Public spaces (such as City parks, multi-use paths)
10. Public transportation
11. Public festivals or events
12. Other:
13. (None of the above)
14. (Don't know/Not sure)
15. (No Answer/Refused)

Question Q7d

And what about these experiences made you feel unwelcome?

Do any of the following reasons apply?

Please tell me 'yes' or 'no' for each...

Read response choices 1-11 one at a time. Check for every 'yes'

01. Comments made by others
02. Intimidation
03. Being ignored or dismissed
04. Treated with less respect than others
05. People act as if they are better than you
06. People act as if they think you are not smart
07. People act as if they are afraid of you
08. People act as if they think you are dishonest
09. Receive poorer service at restaurants and stores
10. The way a person or a group of people looked at you
11. Other:
12. (None of the above)
13. (Don't know/Not sure)
14. (No Answer/Refused)

#### Question Q8a

Please tell me how much you agree or disagree with each of the following statements.

First - "I feel accepted by people in Boulder."

Do you...

1. Strongly disagree
2. Somewhat disagree
3. Neither agree, nor disagree
4. Somewhat agree
5. Strongly agree
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

#### Question Q8b

How about - "I am comfortable talking to others in Boulder about my culture."

Do you...

1. Strongly disagree
2. Somewhat disagree
3. Neither agree, nor disagree
4. Somewhat agree
5. Strongly agree
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

#### Question Q8c

What about - "I have a voice in Boulder."

Do you...

1. Strongly disagree
2. Somewhat disagree
3. Neither agree, nor disagree
4. Somewhat agree
5. Strongly agree

8. (Don't know/Not sure)
9. (No Answer/Refused)

#### Question Q8d

How about - "I feel supported and cared for in Boulder."

1. Strongly disagree
  2. Somewhat disagree
  3. Neither agree, nor disagree
  4. Somewhat agree
  5. Strongly agree
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

#### Question Q8e

What about "I have many spaces in the Boulder community where I can be with others like me."

1. Strongly disagree
  2. Somewhat disagree
  3. Neither agree, nor disagree
  4. Somewhat agree
  5. Strongly agree
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

#### Question Q8f

"I am not afraid to express my opinion when it is different than others."

1. Strongly disagree
  2. Somewhat disagree
  3. Neither agree, nor disagree
  4. Somewhat agree
  5. Strongly agree
- 
8. (Don't know/Not sure)

9. (No Answer/Refused)

Question Q9a

"There are services in Boulder to meet my needs."

Do you...

Read all answer choices.

1. Strongly disagree
2. Somewhat disagree
3. Neither agree, nor disagree
4. Somewhat agree
5. Strongly agree

8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q9b

"I know how to access human services that address my needs."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree
2. Somewhat disagree
3. Neither agree, nor disagree
4. Somewhat agree
5. Strongly agree

8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q9c

"There are laws in place that protect me from discrimination."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree
2. Somewhat disagree
3. Neither agree, nor disagree
4. Somewhat agree

5. Strongly agree

8. (Don't know/Not sure)

9. (No Answer/Refused)

Question Q9d

"I know how to take legal action if I am being discriminated against."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree

2. Somewhat disagree

3. Neither agree, nor disagree

4. Somewhat agree

5. Strongly agree

8. (Don't know/Not sure)

9. (No Answer/Refused)

Question Q9e

"I know how the city government functions."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree

2. Somewhat disagree

3. Neither agree, nor disagree

4. Somewhat agree

5. Strongly agree

8. (Don't know/Not sure)

9. (No Answer/Refused)

Question Q9f

"I know how to participate in the city government, if needed."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree

2. Somewhat disagree

3. Neither agree, nor disagree

4. Somewhat agree

5. Strongly agree

8. (Don't know/Not sure)

9. (No Answer/Refused)

Question Q9g

"I feel represented by city government."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree

2. Somewhat disagree

3. Neither agree, nor disagree

4. Somewhat agree

5. Strongly agree

8. (Don't know/Not sure)

9. (No Answer/Refused)

Question Q9h

"There is sufficient available housing within the Boulder community that I can afford."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree

2. Somewhat disagree

3. Neither agree, nor disagree

4. Somewhat agree

5. Strongly agree

8. (Don't know/Not sure)

9. (No Answer/Refused)

Question Q9i

"I know how to get housing assistance."

If needed: How much do you agree or disagree with this statement?

1. Strongly disagree

2. Somewhat disagree
3. Neither agree, nor disagree
4. Somewhat agree
5. Strongly agree

8. (Don't know/Not sure)
9. (No Answer/Refused)

### Question Intro3

Now I am going to read some suggestions about what could be done to make the Boulder community a more welcoming and inclusive place. Please tell me, in your opinion, how important each one would be as an action step to make the Boulder community a more welcoming and inclusive place, or if you consider it unnecessary.

(Press any key to continue)

### Question Q10a

The first suggestion is:

Increase partnerships, from the city or business community, with local organizations to improve relationships with diverse communities in Boulder.

Do you think this is...

1. Not important at all
  2. Somewhat important
  3. Very important, or
  4. Unnecessary
8. (Don't know/Not sure)
  9. (No Answer/Refused)

### Question Q10b

The next suggestion is:

Increase diverse representation in civic offices.

Do you think this is...



1. Not important at all
  2. Somewhat important
  3. Very important, or
  4. Unnecessary
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

#### Question Q10c

How about:

Increase community awareness of Boulder's diverse groups' experiences in Boulder.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
  2. Somewhat important
  3. Very important, or
  4. Unnecessary
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

#### Question Q10d

How about:

Educate the community on how to have respectful interactions with other people.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
  2. Somewhat important
  3. Very important, or
  4. Unnecessary
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

Question Q10e

How about:

Increase availability of bilingual services.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
2. Somewhat important
3. Very important, or
4. Unnecessary
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q10f

How about:

Increase and promote diverse cultural events.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
2. Somewhat important
3. Very important, or
4. Unnecessary
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q10g

How about:

Increase the number of affordable and low-income housing units.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
2. Somewhat important

- 3. Very important, or
- 4. Unnecessary

- 8. (Don't know/Not sure)
- 9. (No Answer/Refused)

Question Q10h

How about:

Subsidize transportation for low-income individuals.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

- 1. Not important at all
- 2. Somewhat important
- 3. Very important, or
- 4. Unnecessary

- 8. (Don't know/Not sure)
- 9. (No Answer/Refused)

Question Q10i

How about:

Increase funding opportunities for community-based organizations.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

- 1. Not important at all
- 2. Somewhat important
- 3. Very important, or
- 4. Unnecessary

- 8. (Don't know/Not sure)
- 9. (No Answer/Refused)

Question Q10j

How about:

Provide more mental health services.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
  2. Somewhat important
  3. Very important, or
  4. Unnecessary
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

Question Q10k

How about:

Provide more substance abuse services.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
  2. Somewhat important
  3. Very important, or
  4. Unnecessary
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

Question Q10L

Expand on services for homeless population.

If Needed: How important would this be as an action step to make the Boulder community a more welcoming and inclusive place?

1. Not important at all
  2. Somewhat important
  3. Very important, or
  4. Unnecessary
- 
8. (Don't know/Not sure)
  9. (No Answer/Refused)

### Question Q11

Please describe any other suggestions you might have to make the Boulder community a more welcoming and inclusive place:

Enter: "None" or "Refused" or "Don't know" if applicable.

Text:

### Question Q12

Lastly, I am going to ask you some demographic questions to make sure our survey is representative of the Boulder community.

How many years have you lived in Boulder?

If needed: If you don't know for sure, please provide your best guess.

Enter 97 FOR LESS THAN A YEAR

98 for "Don't know/Not sure"

99 for "No Answer/Refused"

Years:

### Question Q13

Which one of the following best describes your current housing situation?

Read answer choices 1-5.

1. I own with mortgage or loan payments
2. I own outright
3. I rent
4. I live with a family member who owns or rents
5. Other, please describe:
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q14

How much was your household's total income before taxes for 2016?  
Please include total income money from all sources for all persons living  
in your household.

1. Less than \$25,000
2. \$25,000 to less than \$50,000
3. \$50,000 to less than \$100,000
4. \$100,000 to less than \$150,000
5. \$150,000 or more
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q15

Are you a University of Colorado Boulder student?

1. (Yes)
2. (No)
  
8. (Don't know/Not sure)
9. (No Answer/Refused)

Question RACE

I'm going to read a list of racial categories. Which one or more of the  
following do you consider yourself to be?

READ RESPONSE CHOICES ONE AT A TIME; YOU MAY ASK "ANYTHING ELSE?"

01. White, not Hispanic
02. Hispanic, Latino(a), or Spanish Origin
03. Black or African American
04. American Indian or Alaska Native
05. Asian
06. Native Hawaiian or Other Pacific Islander
07. Middle Eastern
08. Other (specify)
09. (Don't know/Not sure)
10. (No Answer/Refused)

Question Q17

In what year were you born?

Enter 1800 for "Don't know/Not sure"

1900 for "No answer/Refused"

Year:

Question Q18

Do you identify as:

Read the number before each response choice.

1. One - Male
2. Two - Female
3. Three - Transgender, or
4. Four - Other (Specify:)

8. (Don't know/Not sure)
9. (No Answer/Refused)

Question Q19

Do you identify as:

Read the number before each response choice.

1. One - Heterosexual or straight
2. Two - Gay or lesbian
3. Three- Bisexual, or
4. Four - Other (Specify)

8. (Don't know/Not sure)
9. (No answer/Refused)

Question Q20

In which area of Boulder do you live? Do you live in...

Read through the list until the respondent stops you.

01. Gunbarrel
02. North East Neighborhoods
03. North Boulder East
04. Wonderland/Dakota
05. Newlands
06. Whittier
07. Mapleton Hill
08. East Boulder
09. Chautauqua/University Hill ("Show-tow-qwa")
10. South Boulder
11. University of Colorado Boulder campus
12. Other, please describe:

#### Question EDUC

What is the highest level of school you completed or the highest degree you received?

Wait for respondent to answer, probe if necessary.

01. Less than high school
02. High school graduate, diploma or the equivalent (for example: GED)
03. Some college credit, no degree
04. Trade/technical/vocational training
05. Associate degree
06. Bachelor's degree
07. Master's degree
08. Professional degree
09. Doctorate degree
10. (Don't know/Not sure)
11. (No answer/Refused)

#### Question LivHH

Including yourself, how many people live in your household?

Enter 98 for "Don't know/Not sure"  
99 for "No Answer/Refused"

#:



Question Relig

What best describes your religion, if any?

Wait for respondent to answer, probe if necessary.

1. Buddhist
2. Christian
3. Hindu
4. Jewish
5. Muslim
6. None
7. Other (Specify:)
8. (Don't know/Not sure)
9. (No answer/Refused)